



OLYMPIA

ProCom

The App for Alarm Systems
in the Protect Series

Operating Manual





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Before You Start

The ProCom app can be used to control the base unit of your Protect Series alarm system (GSM and landline equipment) via phone calls.

Read the Operating Manual



Read the operating manual thoroughly and observe all the information contained when using ProCom app.



Pay attention to this symbol. Texts which are highlighted by this symbol provide helpful information on using the ProCom app.

The descriptions and illustrations in this operating manual relate to the Android app. Therefore, it is possible that there are slight differences in respect of versions of the app when using other operating systems.



Download the Latest ProCom App

Ensure you always use the latest version of the ProCom app. You can then be sure it always operates as you would expect.

Check the Google Play Store or Apple App Store regularly as to whether updates of the ProCom app are available.



Apple App Store



Google Play Store



Protect Base Unit Operating Modes

You can use the ProCom app to activate and deactivate the individual operating modes provided by the Protect base unit (Alarm mode, Disarm mode, At Home mode, Listen mode, Silent mode, Handsfree mode).



Observe the information in the operating manual supplied with the Protect base unit if you want to learn more about the individual operating modes.



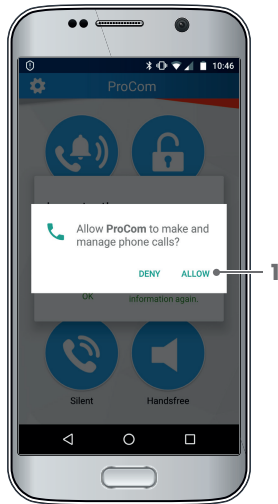
Starting Up for the First Time

After you have installed the ProCom app and opened it for the first time, you must give the ProCom app permission to make phone calls to the landline number or phone number on the SIM card which you have inserted in the base unit of your alarm system.

If you refuse to allow the app to make phone calls, you cannot use the ProCom app.

You can allow or deny permission at any time using the Settings menu on your smartphone.

1 Tap on **Allow**.





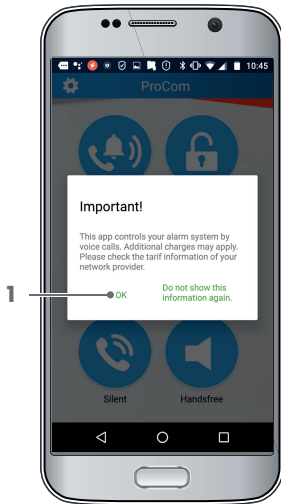
STARTING UP FOR THE FIRST TIME

The ProCom app then informs you that the use of such phone calls could be subject to additional charges.



Contact your mobile phone provider to obtain the necessary information regarding additional costs or ways to avoid such costs (e.g. through a "flat-rate").

2 Confirm the message. Tap on **OK**.





Start Page

The ProCom app start page displays all the functions provided by the ProCom app at a glance.



Settings



Alarm mode (Page 11)



Disarm mode (Page 12)



At Home mode (Page 13)



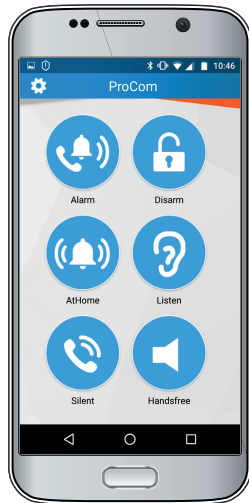
Listen (Page 14)



Silent mode (Page 15)



Handsfree (Page 16)






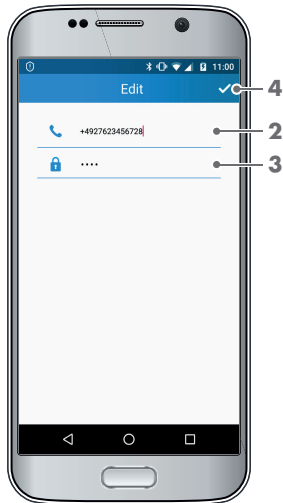
Enter the Phone Number and Base Unit PIN

Before the ProCom app can initiate phone calls to the base unit of your alarm system, you must enter a phone number and the PIN of the key lock of your base unit.



Depending on the alarm system model used, you must enter the phone number stored on the SIM card or the phone number of your landline telephone. Under certain circumstances, it may be necessary to take the country code into account should you want to contact your alarm system from abroad.

- 1 Tap on .
- 2 Enter the corresponding phone number.
- 3 Enter the PIN of the key lock of the base unit in your alarm system.
- 4 Tap on the symbol to confirm your entries.






Alarm Mode

When Alarm mode is active and an alarm is triggered, an acoustic warning signal is issued and the telephone unit is activated.

You should activate Alarm mode when you leave your apartment or house. Before doing so, check that all the doors and windows provided with a door/window contact are closed.

- 1 Tap on .
- 2 Wait a moment until the app has transferred the phone call to the base unit of your alarm system.

The ProCom app programmes your alarm system via the DTMF dialling process (dual-tone multifrequency). You will hear a voice message when Alarm mode is switched on.

- 3 Tap on **End call** (Page 17).






Disarm Mode

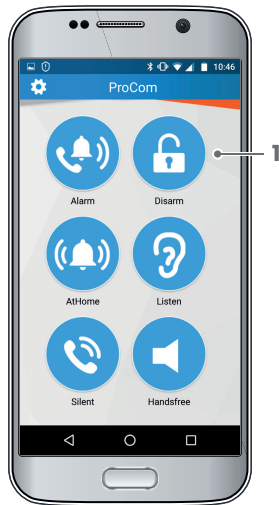
When Disarmed mode is set, the alarm system is deactivated.

When the system is disarmed, you can move freely within the living quarters without triggering any alarms.

- 1 Tap on  .
- 2 Wait a moment until the app has transferred the phone call to the base unit of your alarm system.

The ProCom app programmes your alarm system via the DTMF dialling process (dual-tone multifrequency). You will hear a voice message when Disarm mode is switched on.

- 3 Tap on **End call** (Page 17).






At Home Mode

When At Home mode is active and an alarm is triggered, only an acoustic alarm signal is issued.

It is recommended to activate At Home mode during the night. Before activating At Home mode, check that all doors and windows are closed.

- 1 Tap on .
- 2 Wait a moment until the app has transferred the phone call to the base unit of your alarm system.

The ProCom app programmes your alarm system via the DTMF dialling process (dual-tone multifrequency). You will hear a voice message when At Home mode is switched on.


- 3 Tap on **End call** (Page 17).





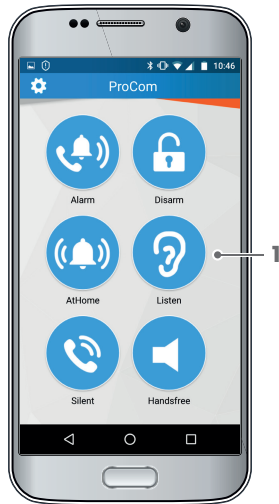
Listen Mode

The Listen function can be used to listen into the room in which the base unit of the alarm system is located.

- 1 Tap on .
- 2 Wait a moment until the app has transferred the phone call to the base unit of your alarm system.

The ProCom app programmes your alarm system via the DTMF dialling process (dual-tone multifrequency).
Wait a moment until you can monitor the room acoustically.

- 3 Tap on End call (Page 17).






Silent Mode

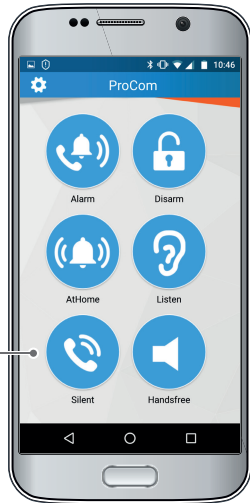
When Silent mode is active, only the telephone unit is activated in the event of an alarm. The person called receives a voice message requesting them to press the [1] button on their phone. The listening function is activated.

When you leave your apartment or house, you can activate Silent mode instead of Alarm mode. Before doing so, check that all the doors and windows provided with a door/window contact are closed.

- 1 Tap on .
- 2 Wait a moment until the app has transferred the phone call to the base unit of your alarm system.

The ProCom app programmes your alarm system via the DTMF dialling process (dual-tone multifrequency). You will hear a voice message when Silent mode is switched on.


- 3 Tap on **End call** (Page 17).





Handsfree Mode

You can use your mobile phone as an intercom system. If you speak into the mobile phone, as when making a phone call, you are heard through the loud-speaker in the base unit of the alarm system.

- 1 Tap on .
- 2 Wait a moment until the app has transferred the phone call to the base unit of your alarm system.

The ProCom app programmes your alarm system via the DTMF dialling process (dual-tone multifrequency). Wait a moment until the Handsfree function is available for use.

- 3 Tap on **End call** (Page 17).





Options During a Phone Call

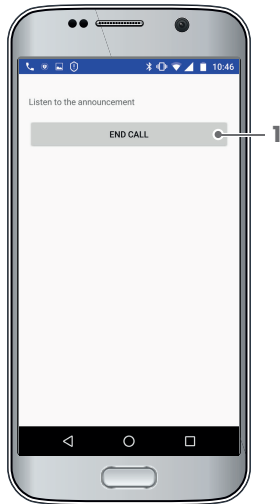
The ProCom app programmes your alarm system via the DTMF dialling process during a phone call.

Wait until you hear a voice message and then end the phone call.



If you use the Handsfree or Listen functions, you will not hear a voice message. After a few acoustic signals, you can speak or listen in the room.

- 1 Tap on **End call**.





Legal Notice

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ProCom App